

FIGURE 1

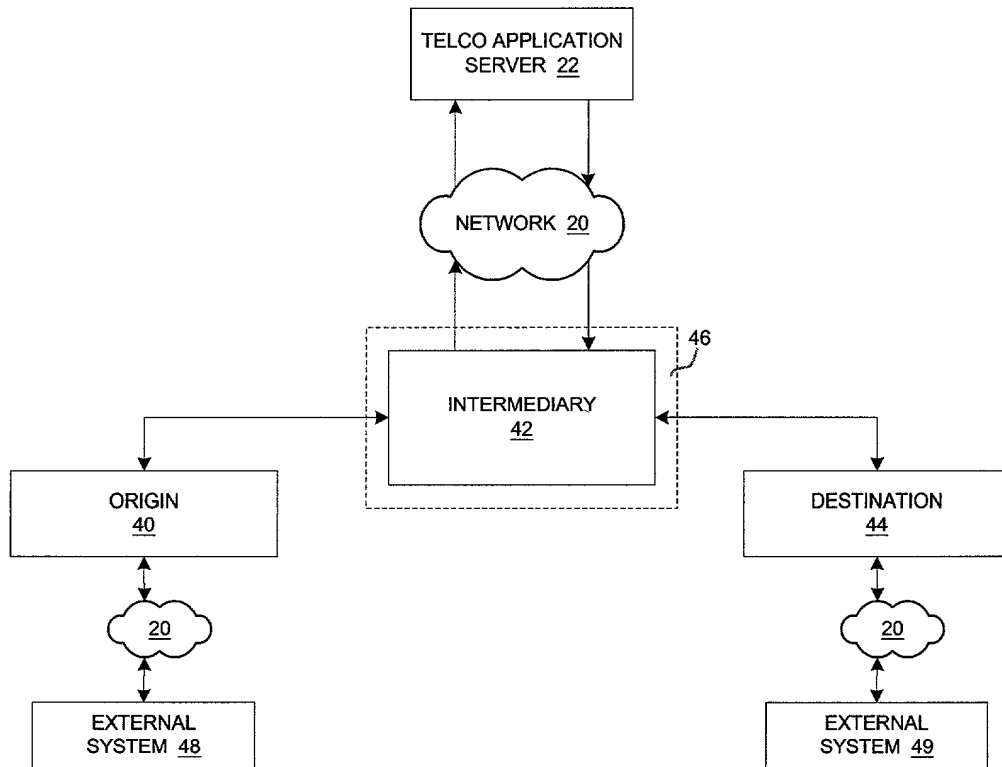


FIGURE 2

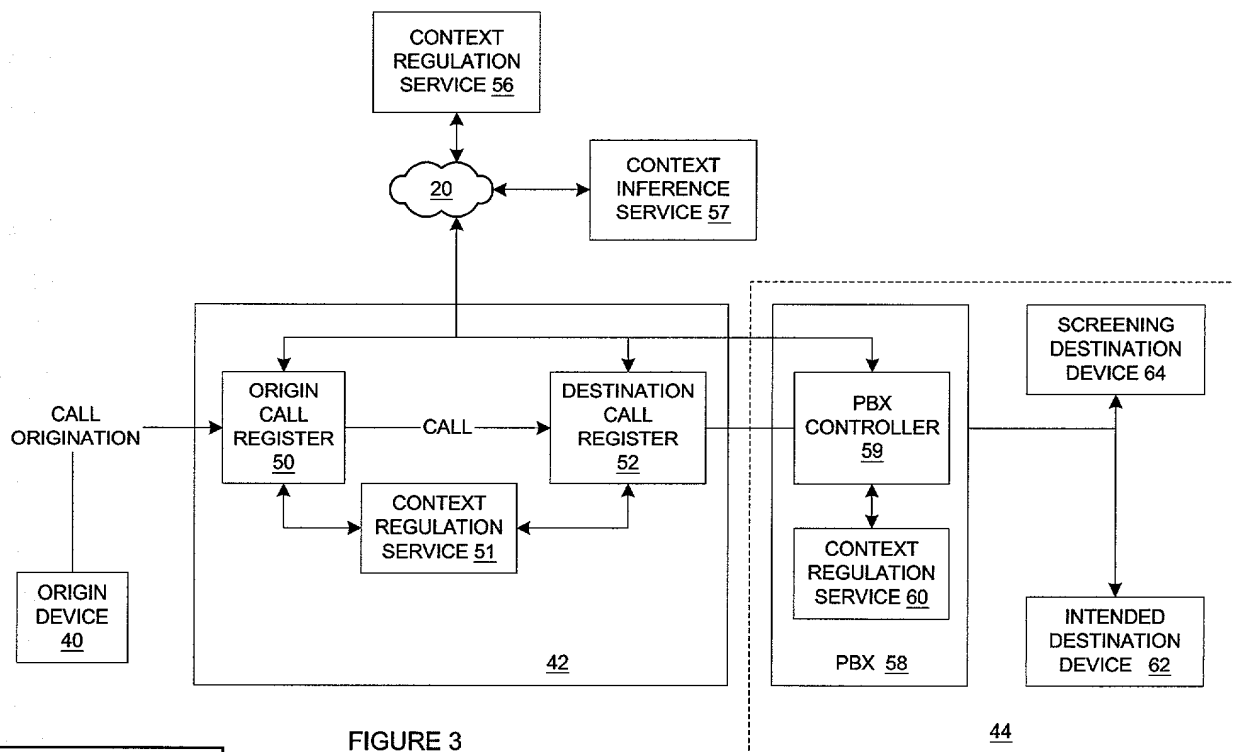


FIGURE 3

| CALL CONTEXT <u>90</u> |  |
|------------------------|--|
| <b>CALLER</b>          | VID NAME : JANE SMITH<br>VID ID: 333-00-2222 |
| <b>BUSINESS</b>        | EMPLOYEE HIRING Z                            |
| <b>SUBJECT</b>         | NEW PROSPECT                                 |
| <b>LOCATION</b>        | NEW YORK                                     |

| IBM CONTEXT BASED<br>CRITERIA <u>92</u>                     |
|---|
| <b>BLOCK</b>  |
| <i>INDIVIDUALS</i><br>TOMMY SMILEY<br>LUKE CHESSNUT         |
| <i>BUSINESSES</i><br>TTTT ELECTRONICS<br>HEADHUNTER GROUP A |
| <b>TRANSFER TO HR</b>                                       |
| <i>INDIVIDUALS</i><br>JANE SMITH<br>TERRY ATWATER           |
| <i>BUSINESSES</i><br>HEADHUNTER GROUP B                     |

CONTEXT  
REGULATION  
SERVICE 56

| REGULATED CALL CONTEXT <u>98</u> |  |
|----------------------------------|--|
| <b>CALLER</b>                    | VID NAME : JANE SMITH<br>VID ID: 333-00-2222 |
| <b>BUSINESS</b>                  | EMPLOYEE HIRING Z                            |
| <b>SUBJECT</b>                   | NEW PROSPECT                                 |
| <b>LOCATION</b>                  | NEW YORK                                     |
| <b>INTENDED<br/>CALLEE</b>       | RVID NAME :JON DOE                           |
| <b>PATH</b>                      | CALL REDIRECTED TO HR                        |
| <b>SCREENING<br/>CALLEE</b>      | RVID : S. TONTO<br>RVID ID: 102-11-2020      |
| <b>BUSINESS</b>                  | IBM AUSTIN HUMAN<br>RESOURCES ASSISTANT      |

FIGURE 4

| CALL CONTEXT <u>70</u> |  |
|------------------------|--|
| <b>CALLER</b>          | VID NAME : JANE SMITH<br>VID ID: 333-00-2222 |
| <b>BUSINESS</b>        | EMPLOYEE HIRING Z                            |
| <b>SUBJECT</b>         | NEW PROSPECT                                 |
| <b>LOCATION</b>        | NEW YORK                                     |
| <b>CALLEE</b>          | RVID NAME :JON DOE                           |
| <b>BUSINESS</b>        | IBM AUSTIN                                   |

| IBM CONTEXT BASED<br>CRITERIA <u>72</u>                     |
|---|
| <b>TO ENGINEERING<br/>GROUP<br/>(INCLUDING JON DOE)</b>     |
| <b>BLOCK</b>  |
| <i>INDIVIDUALS</i><br>TOMMY SMILEY<br>LUKE CHESSNUT         |
| <i>BUSINESSES</i><br>TTTT ELECTRONICS<br>HEADHUNTER GROUP A |
| <b>TRANSFER TO HR</b>                                       |
| <i>INDIVIDUALS</i><br>JANE SMITH<br>TERRY ATWATER           |
| <i>BUSINESSES</i><br>HEADHUNTER GROUP B                     |

CONTEXT  
REGULATION  
SERVICE 56

| CALLEE CONTEXT<br>BASED CRITERIA <u>74</u> |
|--|
| <b>JON DOE</b>                             |
| <b>BLOCK</b>                               |
| <i>INDIVIDUALS</i><br>TERRY STEW           |
| <i>BUSINESSES</i><br>CARD OFFERS           |

| REGULATED CALL CONTEXT <u>78</u> |  |
|----------------------------------|--|
| <b>CALLER</b>                    | VID NAME : JANE SMITH<br>VID ID: 333-00-2222 |
| <b>BUSINESS</b>                  | EMPLOYEE HIRING Z                            |
| <b>SUBJECT</b>                   | NEW PROSPECT                                 |
| <b>LOCATION</b>                  | NEW YORK                                     |
| <b>INTENDED<br/>CALLEE</b>       | RVID NAME :JON DOE                           |
| <b>PATH</b>                      | CALL REDIRECTED TO HR                        |
| <b>SCREENING<br/>CALLEE</b>      | RVID : S. TONTO<br>RVID ID: 102-11-2020      |
| <b>BUSINESS</b>                  | IBM AUSTIN HUMAN<br>RESOURCES ASSISTANT      |

| CALL CONTEXT <u>80</u> |  |
|------------------------|--|
| <b>CALLER</b>          | VID NAME: JON DOE<br>VID ID: 111-00-1111 |
| <b>BUSINESS</b>        | IBM AUSTIN - ENGINEER                    |
| <b>SUBJECT</b>         | QUESTION                                 |
| <b>INTENDED CALLEE</b> | FIRST AVAILABLE                          |
| <b>BUSINESS</b>        | NEWS GROUP ZXY                           |

| IBM CONTEXT BASED<br>CRITERIA <u>82</u>        |
|--|
| <b>FROM ALL EMPLOYEES</b>                      |
| <b>BLOCK</b>                                   |
| <i>INDIVIDUALS</i><br>T. BLOCK<br>S. TEASDALE  |
| <i>BUSINESSES</i><br>NEWS GROUP ZXY            |
| <b>TRANSFER TO NETWORK<br/>SCREENERS</b>       |
| <i>CONTEXT</i><br>TO CANADA + NON-<br>EMPLOYEE |
| 9AM-5PM + FAMILY                               |

CONTEXT  
REGULATION  
SERVICE 56

| REGULATED CALL CONTEXT <u>84</u> |                                       |
|----------------------------------|---------------------------------------|
| <b>PATH</b>                      | CALL OUT BLOCKED TO<br>NEWS GROUP ZXY |

FIGURE 6

2025-06-20 10:00:00

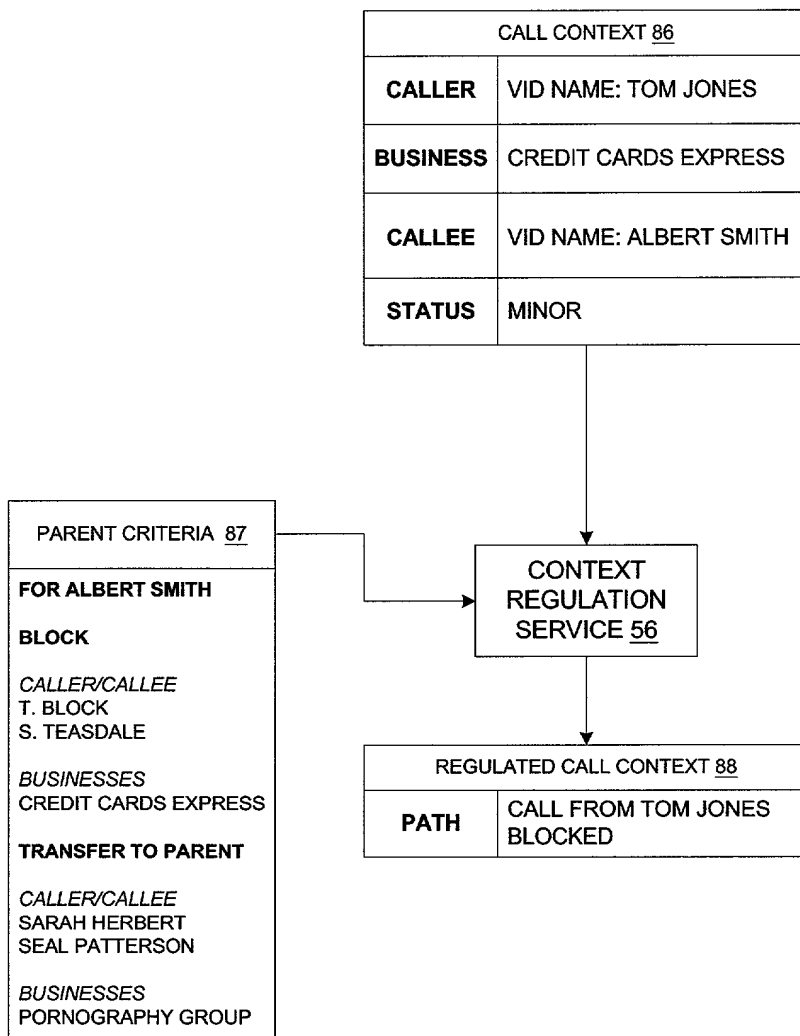


FIGURE 7

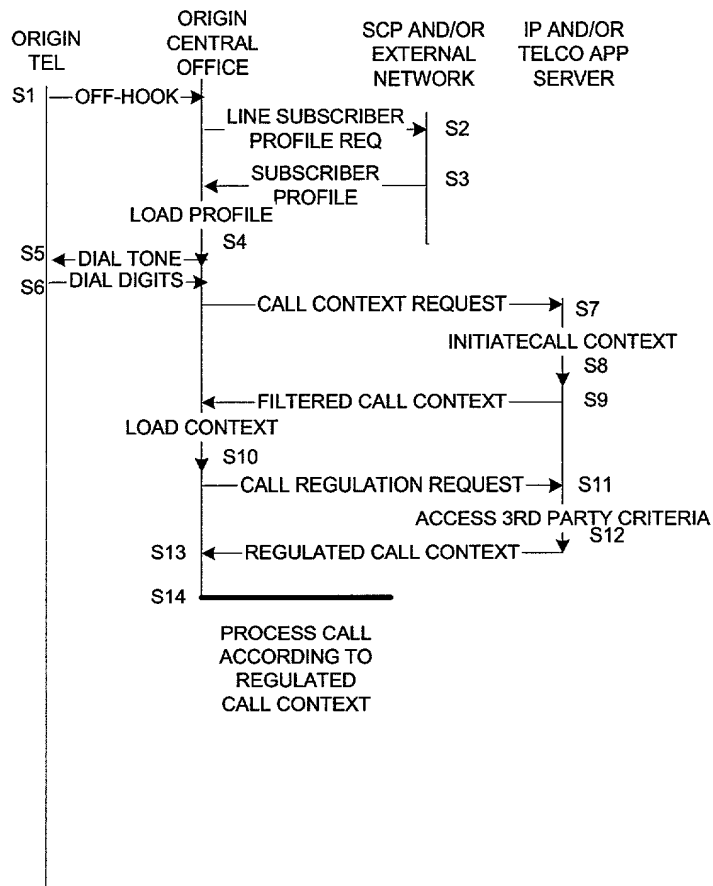


FIGURE 8

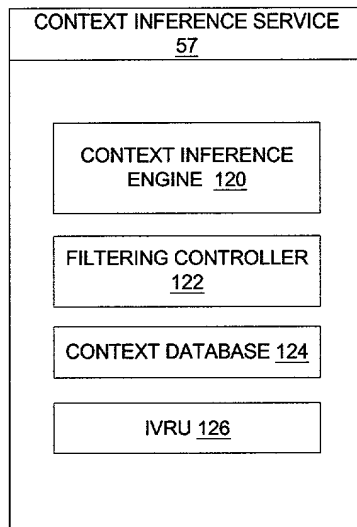


FIGURE 9

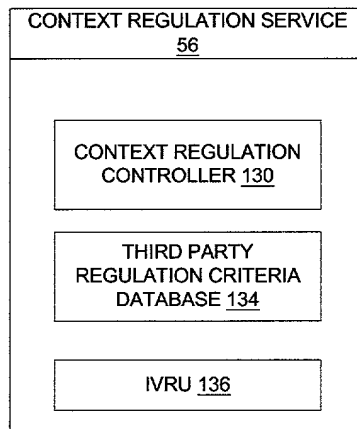


FIGURE 10



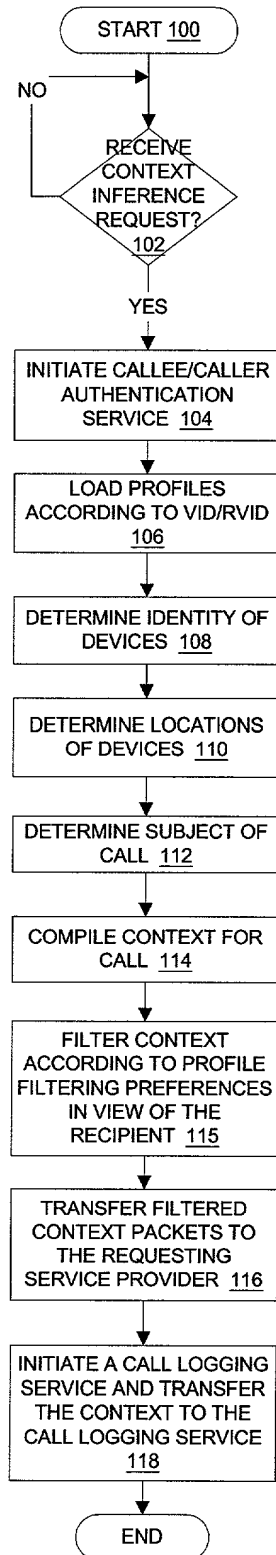


FIGURE 11

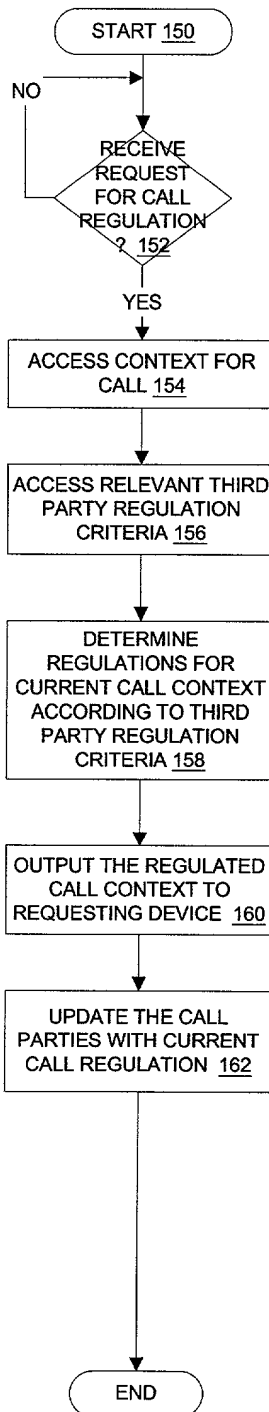


FIGURE 12